credenti

Credenti SSPR

Self-Service Password Recovery for Okta Use

Overview: Based in Houston, Texas, Credenti has a prominent global presence with additional offices in Dubai, UAE, and Hyderabad, India. Established in 2004, the company employs over 400 consultants and associates worldwide, each bringing an average of 20+ years of techno-functional expertise. Credenti has achieved significant success in delivering numerous projects across various domains, specifically in Okta implementations.

Solution Description: Credenti SSPR is a Credential Provider / Authorization Plugin developed on top of Okta's Multi-Factor Authentication (MFA) & Policy framework. This solution enables users to reset their passwords directly from the login screen on both Windows and Mac systems, subsequent to completing the second-factor authentication required by Okta.

Key Features

- Allows for password resets, account unlocks, and password changes directly from the login screen.

- Ensures a user-friendly, secure, and swift password recovery process.

- Reduces help desk costs by decreasing the number of help desk calls for password issues.

Benefits

- Frictionless and fast self-service for users.

- Flexibility to utilize any second factor configured in Okta for password recovery.

- Simple installation process with customizable UI branding options.

Additional Information

- Credenti is a Gold Certified Okta Partner with extensive expertise in the Identity Access Management domain.

- Provides 24x7 support with a follow-the-sun model.

- For more details, visit: Credenti SSPR Product Page