

TecQR: Touch-less Authentication for Retailers



KEY HIGHLIGHTS

- Frictionless & Secure access to KIOSK machines and applications - Tap-in, Tap-out, Tap-over
- Automated User Onboarding
- Enhanced mobility and collaboration
- Improved operational efficiency and productivity
- Minimizes friction for smooth sales
- Information protection, governance and compliance
- Auditable trail of all user activities
- Tested and validated design for nonstop access to KIOSK machines
- Streamlined workflows and mobility
- Deep Integration with Okta

Retailers have to manage large employee headcounts in corporate offices and throughout store outlets in various cities. The headcount includes not only full time employees but also part-time workers like seasonal employees, contingent workers, and contractors. Retailers have a daunting task to manage the life cycle of their staff as they scale up or scale down their hiring and as the workers move from one location to another. On top of this, they also have to keep their data secure from cybersecurity threats.

The main focus of the retailers should be on providing the highest level of service to customers without creating any sales friction. Technology and cybersecurity threats should not become a hindrance which may prevent them from adapting quickly to market demands.

To help meet these challenges, Tecnic + Okta offers TecQR which allows retail workers & managers to quickly access KIOSK machines or POS systems without having to enter passwords - with just a Single Tap of a proximity card.

Introduction

With TecQR in place, associates have immediate access to all the features needed to ring up sales and process payments of any kind (i.e., cash, check, credit card, and debit card) without needing to remember multiple passwords.

There's no switching back and forth between different peripherals. The upshot: Transactions are completed in a timelier manner, and customers are out the door faster - increasing productivity with a Single Tap.

Solution Features

- Fast and secure single-sign on for any applications, Cloud or On-prem
- Enhance access with a Single Tap
- Self-service badge enrollment without IT assistance
- Centralized web-based management console for IT and help desk
- Sign-on policy configuration
- Configurable tap behavior
- Block compromised card to prevent fraud
- Reset card enrollment for the associate
- Audit report of user activities

Key Benefits

- Tap-in, Tap-out, Tap-over to access applications
- Fast associate/manager switching on KIOSK and POS systems
- Session carry-over from one workstation to another as an associate/manager moves throughout store
- Touch-less access to POS and Kiosk systems running on VDI environments like Citrix, Microsoft RDS etc.
- Supports Proximity Card, PIN, Okta MFA
- Automatic sign-out from unattended POS and KIOSK system

Tecnic: A Platinum Okta Delivery Partner

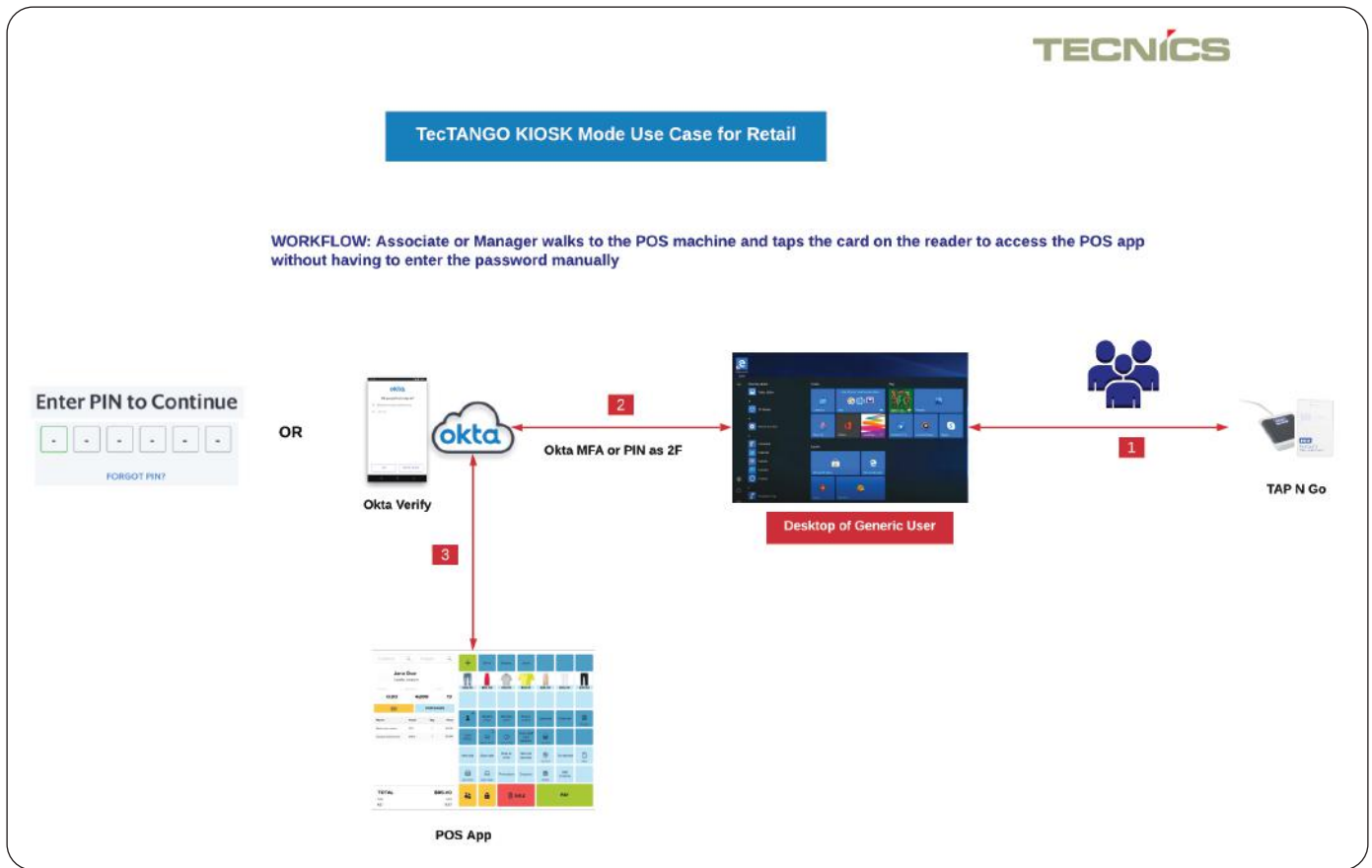
TecQR facilitates touch-less authentication for Windows-based machines by leveraging:

- RFID / Proximity Cards
- Okta Verify app



"Retailers of all sizes can use TecQR to deliver faster service. TecQR provides a reliable, secure, and fully integrated login solution. It eliminates redundant precautionary measures."

How it works?



Enhanced mobility and collaboration

You can give access to authorized employees at multiple workstations with a Single Tap of a key card or proximity card, enabling them to easily access the various machines that might be placed across your facility. It also allows multiple user logins on the same workstation to encourage collaboration through fast user-switching.

Improved operational efficiency and productivity

Associates can access all the POS systems with the flash of a card, improving productivity and lowering fatigue. A key card can be integrated into the employee IDs or badges, ensuring they are always carrying them. This way, the employees don't need to think about authorization processes. They can focus on their work, without technology getting in the way of their routines.



One Tap accessibility saves time

Retailers of all sizes can use TecQR to deliver faster service. TecQR provides a reliable, secure, and fully-integrated login solution. It eliminates redundant precautionary measures. Associates do not need to memorize separate passwords or cashier numbers for every tool, eliminating the possibility of processes being stuck due to an employee forgetting their credentials. It gives access promptly without sacrificing the security of the system.

Minimizes friction for smooth sales

TecQR enables shared KIOSK systems. Associates and managers do not have to face friction when logging in at the point of sale. There are two major reasons behind sales friction– not knowing what to do or the process taking too much time. The simple mechanical activity of flashing a card is much simpler than entering passwords and sequences every time you need authorization.

The Okta + Tecnicos Solution

Okta + Tecnicos provides a Simple, Secure and Touch-less method for sales associates to access various applications without having to worry about passwords.

About Okta

Okta is the leading independent identity provider. The Okta Identity Cloud enables organizations to securely connect the right people to the right technologies at the right time. With more than 7,000 pre-built integrations to applications and infrastructure providers, Okta provides simple and secure access to people and organizations everywhere, giving them the confidence to reach their full potential.

More than 15,000 organizations, including JetBlue, Nordstrom, Slack, Takeda, Teach for America, and Twilio, trust Okta to help protect the identities of their workforces and customers. **For more information, go to okta.com.**

Why Tecnicos?

Tecnicos a Platinum Okta Delivery Partner, has a collaborative workforce of 600+ operating globally with 20+ years of technical experience. We have worked on mobility and identity services for the business success of our clients. We wish to extend the same authentication and authorization convenience through our product offerings.

The logo for Tecnicos, featuring the word "TECNICS" in a bold, green, sans-serif font. A small red triangle is positioned above the letter "I".

For more information

reach out to our sales team at sales@tecnicos.com or visit: <https://tecnicos.com/products/tectango>

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